

Audi Dealership iPad Applications Registration Instructions

Audi of America creates and deploys iPad applications for exclusive use in our dealerships. You will need to register your iPad prior to downloading these apps, and the following steps outline the one-time process to do so. Future app updates will be communicated and either pushed directly to the app or available as an app download in the Audi Apps@Work enterprise app store.

If you're using an iPad that utilizes enterprise MobileIron Mobile Device Management (MDM) Software, please have your dealership's IT department call the IT Helpdesk at **(248) 754-4357** for instructions on how to load the specific Audi application.




Important Please allow a sufficient amount of time for apps to download content. Wi-Fi speed will affect download time, and this could take anywhere from 15 minutes to one hour (possibly longer if your connection is slow). We recommend completing your setup first, and then downloading apps one at a time rather than at the same time.

Requirements iPad (with latest iOS) | Apple ID | iAudi ID | Wi-Fi (speed affects setup time)

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Download MobileIron App to iPad

Note: If you have downloaded MobileIron for a previous Audi app, please proceed to step 4.1

-  1. Tap **Apple App Store** icon
-  2. Search App Store for **MobileIron**
-  3. Select **MobileIron Mobile@Work™ Client**, and tap **Get**
- 4. Press **iPad home button** and proceed to step 2.1

2

Create Registration Information

-  1. Tap **Safari** icon and type the following URL in the address bar:

<https://audiprogreretail.audiusa.com>
- 2. Enter your **iAudi** login credentials and tap **Sign In**
- 3. Tap **Request Registration PIN**
- 4. On the Request Registration PIN form:
- 5.
 - > Platform - select **iOS**
 - > Check **My device has no phone number**
 - > Tap **Request PIN**
- 6. WRITE DOWN the **Registration PIN** (required for step 3.3)
- 7. Press **iPad home button** and proceed to 3.1

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3

Perform MobileIron Registration



1. Tap **MobileIron** icon from iPad home screen
2. Tap **OK** to allow Notifications if asked
3. Enter your **iAudi User ID** as the **User Name**, tap **Next** and:
 - > Enter **audiprogretail.audiusa.com**, for **Server**, tap **Next**, and tap **Open**
 - > Enter your **iAudi Password**
 - > Enter the **Registration PIN** (**provided in step 2.5**)
 - > Tap **Register**
4. Tap **Continue** to acknowledge the Privacy advisory
5. Tap **Allow** to allow current location usage
6. Tap **Ok** when prompted with the “Updating Configuration” notification
7. Tap **Install** on **ALL** “Install Profile”, “Profile Service” screens and alerts
8. Tap **Done** on “Profile Installed” notification to add Audi Apps@Work icon to home screen
9. Press **iPad home button** and proceed to 4.1

4

Download Audi iPad Apps from MobileIron

Note

For the rest of this step if you are asked:

1. An “<app 1> wants to open <app 2>”, please tap **Open** to allow apps to open each other
2. “<app> Would Like to Send You Notifications”, please tap **OK** to allow

If you receive an “Untrusted Developer” alert:

- > Open the Apple Settings App, and tap **General**
- > Tap **Profiles & Device Management** and tap the name of the app developer, i.e. **Audi of America LLC**
- > Tap **Trust**, and tap **Trust** whenever asked
- > Press the iPad Home button and return to your app



1. Tap **Audi Apps@Work** icon from iPad home screen
2. Select the **Audi Progressive Retail** certificate
3. Select your desired Audi App, tap **Request**, and tap **Open** if asked
4. Tap **Install** to begin the installation process:
 - > Press the iPad Home button and find your desired app on the home screen
 - > Wait for download to complete
 - > Tap app icon to open
5. Create your Secure Apps Passcode:
(If this is not your first Audi app, continue using your current passcode and skip this step)
 - > Enter a passcode in **Enter your new passcode**
 - > Re-enter your passcode in **Re-enter your new passcode**
 - > Tap **Done**

Note:

Install Complete.